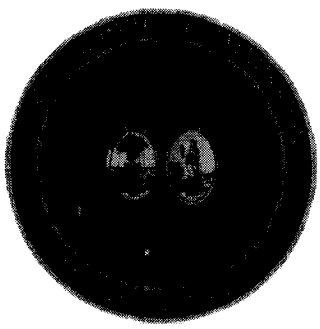


1999-467-C



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**  
 SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Alternative Phone, Inc

QUARTER / YEAR 1ST / 2008

Reporting Month → JAN FEB MAR

Number of South Carolina Customer Access Lines Provided:

via Resale → 38 38 37  
 via UNE-P → 3 3 3  
 via Other Methods →                                 

Total South Carolina Line Count → 41 41 40

Trouble Reports / Access Line (%) → 0.00% 0.01% 0.02%  
 (Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% 100%  
 (Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 100% 100% 100%  
 (Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% 100%  
 (Objective: > 85%)

Explanation for Objectives Not Met:

Does your company use its own switching facilities  
 to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Robert Hipke 352-387-1112 roberth@alternativephone.com